

Town of North Hempstead Service Requests via 311 - by Community

July 2012

City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	MANHASSET			1	0
mineola	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
	mineola			1	0
roslyn heights	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety			1	5.0
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	1	0
		Highway Department		1	0
	Department of Public Works			1	0
roslyn heights			2	2.5	
williston park	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
williston park			1	1.0	
great Neck	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
great Neck			1	0	
GREAT NECK	Project Independence	Project Independence	PI - Health and Mental Health	3	0
		Project Independence		3	0
	Project Independence			3	0
GREAT NECK			3	0	
ALBERTSON	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	4.0
		Animal Shelter		1	4.0
		Code Enforcement	Code - After Hours/Weekend Construction	1	4.0
			Code - Commercial Vehicle stored on Residential Property	1	0
			Code - Fence	1	1.0
			Code - Handicap Parking	1	0
			Code - Miscellaneous	1	10.0
			Code - Overgrown Vegetation	5	3.6
			Code - Property Maintenance	1	7.0
			Code Enforcement		11
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	6.0
		Parking Enforcement		1	6.0
		Department of Public Safety			13

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Department of Public Works	Highway Department	Hwy - Catch Basin	3	3.0	
			Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	2	1.5	
			Hwy - Pothole	2	1.5	
			Hwy - Sprinkler Damage	2	7.0	
			Hwy - Street Drainage / Flooding	2	0	
			Hwy - Street Sign - Repair / Replace	3	5.0	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Planting	4	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	7	0	
			Highway Department			28
		Street Lighting District	Street Light - Light Out (Single)	9	7.4	
			Street Light - Lights Out (Multiple)	1	12.0	
			Street Light - Mark Out	5	2.2	
			Street Light - On During Day	4	5.0	
		Street Lighting District			19	5.8
		Department of Public Works			47	3.3
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
				OIC - Inter Municipal SR	1	0
	Inter Municipal Affairs			2	0.5	
	Inter Municipal Affairs			2	0.5	
	Planning and Building Department	Building Department	Bldg - Application Status	6	1.8	
			Bldg - Certificate Status	1	0	
			Bldg - Construction Complaint	1	0	
			Bldg - Employee Complaint	1	6.0	
			Bldg - Illegal Housing	3	0.7	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	3	0	
		Building Department			16	1.2
	Planning and Building Department			16	1.2	
	Project Independence	Project Independence	PI - Caregiver Support	1	1.0	
			PI - Health and Mental Health	4	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	43	0	
			PI - Taxi Service Cancellation	4	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			54	0.0
	Project Independence			54	0.0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	9	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	1.0	
			SWMA - Garbage Not Picked Up	3	0.7	
		Solid Waste Management			13	0.4
		Sustainability Department	SWMA - Rain Barrel	1	7.0	
		Sustainability Department			1	7.0
	Solid Waste Management			14	0.9	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	4	0	
		Supervisor's Office			4	0
	Supervisor's Office			4	0	
	ALBERTSON				150	1.6
BAXTER ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0	
		Inter Municipal Affairs			1	1.0
	Inter Municipal Affairs			1	1.0	
	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service	12	0	
			PI - Taxi Service Cancellation	1	0	
		Project Independence			14	0
	Project Independence			14	0	
BAXTER ESTATES				15	0.1	
BAYSIDE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
BAYSIDE				1	0	
BELLMORE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		Project Independence			1	0
	Project Independence			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
Supervisor's Office			1	0		
BELLMORE				3	0.3	
CARL PLACE	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0	
		Highway Department			1	0
	Department of Public Works			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
CARL PLACE				2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0
			Animal Sh - Lost Animal	2	0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		4	0.2
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Boat	1	6.0
			Code - From Transfer	1	17.0
			Code - Litter	1	0
			Code - Overgrown Vegetation	3	3.0
			Code - Property Maintenance	1	6.0
			Code - Signs	1	0
			Code - Water Flow / Accumulation	1	7.0
		Code Enforcement		9	5.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	13.0
		Parking Enforcement		1	13.0
	Department of Public Safety			15	3.9
	Department of Public Works	Department of Public Works	DPW - Road Project	3	7.7
			Department of Public Works		3
		Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	3	2.0
			Hwy - Grass Cut / Mow	2	4.5
			Hwy - Miscellaneous	3	3.3
			Hwy - Pothole	1	1.0
			Hwy - Street Sign - New Request	3	0
			Hwy - Street Sign - Repair / Replace	4	0
			Hwy - Tree Stump Removal	2	0
			Hwy - Tree Trimming / Removal Inspection	9	0
		Highway Department		28	0.9
		Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	6	1.8
			Street Light - Lights Out (Multiple)	9	0.8
			Street Light - Mark Out	2	3.0
			Street Light - Misc Problems	1	2.0
			Street Light - On During Day	1	0
		Street Lighting District		21	1.2
	Department of Public Works			52	1.4

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLE PLACE	Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	1	0
		Human Resources and Finance		1	0
		Human Resources and Finance		1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		2	1.0
	Inter Municipal Affairs			2	1.0
	Planning and Building Department	Building Department	Bldg - Application Status	4	1.0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	14.0
			Bldg - From Transfer	1	0
			Bldg - Illegal Housing	1	7.0
			Bldg - Suspect Work Without a Permit	1	7.0
		Building Department		9	3.6
	Planning and Building Department			9	3.6
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	3	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		7	0
	Project Independence			7	0
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	5.0
		Sustainability Department		1	5.0
	Solid Waste Management			1	5.0
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	2.0
		Supervisor's Office		1	2.0
	Supervisor's Office			1	2.0
CARLE PLACE				88	2.0
EAST HILLS	Department of Public Safety	Code Enforcement	Code - Property Maintenance	1	19.0
		Code Enforcement		1	19.0
	Department of Public Safety			1	19.0
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	18	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		24	0
	Project Independence			24	0
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0
		311 Call Center		1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST HILLS	Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0
		Supervisor's Office		8	0
	Supervisor's Office			9	0
	EAST HILLS			34	0.6
EAST WILLISTON	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	12.0
		Code Enforcement		1	12.0
	Department of Public Safety			1	12.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Taxi Service	2	0
		Project Independence		3	0
	Project Independence			3	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0
			SWMA - Rain Barrel	3	4.7
		Sustainability Department		4	3.8
	Solid Waste Management			4	3.8
	Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0
		Supervisor's Office		8	0
	Supervisor's Office			8	0
EAST WILLISTON			16	1.7	
FARMINGDALE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
FARMINGDALE			1	1.0	
FLORAK PK	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			1	1.0
FLORAK PK			1	1.0	
FLORAL CENTER	Project Independence	Project Independence	PI - Membership Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
FLORAL CENTER			1	0	
FLORAL PARK	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	0
		Highway Department		1	0
		Street Lighting District	Street Light - Light Out (Single)	2	3.0
	Street Lighting District		2	3.0	
	Department of Public Works			3	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	5.0
		Inter Municipal Affairs		1	5.0
Inter Municipal Affairs			1	5.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0
		Parks and Recreation Department		1	2.0
	Parks and Recreation Department			1	2.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	2.0
		Building Department		1	2.0
	Planning and Building Department			1	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	17	0
			PI - Taxi Service Complaint	1	9.0
		Project Independence		21	0.4
	Project Independence			21	0.4
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
FLORAL PARK				28	0.9
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Overgrown Vegetation	2	3.5
			Code - Property Maintenance	1	1.0
		Code Enforcement		4	2.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
	Department of Public Safety			5	1.8
	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	1	28.0
			Street Light - Lights Out (Multiple)	1	1.0
			Street Light - On During Day	2	7.0
			Street Light - Pole Problem	1	10.0
		Street Lighting District		6	8.8
	Department of Public Works			6	8.8
	FLORAL PARK CENTRE				11
FLOWER HILL	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Membership Registration	1	0
			PI - Taxi Service	12	0
		Project Independence		15	0
Project Independence			15	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
FLOWER HILL	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	0
			SupV - Helicopter	3	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
FLOWER HILL				20	0
FORAL PARK CENTRE	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
FORAL PARK CENTRE				1	2.0
GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Taxi Service	3	0
		Project Independence		3	0
	Project Independence			3	0
GARDEN CITY				4	0
GARDEN CITY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
			Animal Sh - Sign	1	6.0
		Animal Shelter		2	3.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter		1
		Code Enforcement	Code - After Hours/Weekend Construction	1	4.0
			Code - Court	1	0
			Code - Fence	2	2.0
			Code - Graffiti	1	3.0
			Code - No Plates / Inoperable Vehicle	1	0
			Code - Noise	4	1.8
			Code - Overgrown Vegetation	2	1.5
			Code - Property Maintenance	2	2.5
			Code Enforcement		14
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
		Department of Public Safety			18
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	2.0
			Hwy - Curb Repair	1	12.0
			Hwy - Miscellaneous	2	2.0
			Hwy - Pothole	2	1.0
			Hwy - Sprinkler Damage	1	0
Hwy - Street Drainage / Flooding			1	0	
Hwy - Street Sign - Repair / Replace			3	2.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
GARDEN CITY PARK	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	2	1.0	
			Hwy - Tree Planting	8	0	
			Hwy - Tree Stump Removal	8	0.4	
			Hwy - Tree Trimming / Removal Inspection	35	0.3	
		Highway Department			64	0.6
		Street Lighting District	Street Light - Cycles On / Off	2	5.0	
			Street Light - Fixture Problem	2	2.0	
			Street Light - Light Out (Single)	6	5.8	
			Street Light - Lights Out (Multiple)	4	0.2	
			Street Light - Mark Out	4	4.0	
			Street Light - On During Day	2	4.0	
		Street Lighting District			20	3.7
		Department of Public Works			84	1.4
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0
	Inter Municipal Affairs			2	0	
	Inter Municipal Affairs			2	0	
	Planning and Building Department	Building Department	Bldg - Application Status	2	1.0	
			Bldg - Illegal Housing	2	0	
		Building Department			4	0.5
	Planning and Building Department			4	0.5	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Caregiver Support	1	1.0	
			PI - Food and Hunger	2	0.5	
			PI - Health and Mental Health	4	1.0	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	2	2.0	
			PI - Program Registration	3	1.0	
			PI - Taxi Service	85	0.0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	2	0.5	
		Project Independence			107	0.1
	Project Independence			107	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	0	
		Solid Waste Management			3	0
	Solid Waste Management			3	0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0	
		311 Call Center			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	8.0
			SupV - Helicopter	1	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		3	2.7
	Supervisor's Office			4	2.0
GARDEN CITY PARK				222	0.8
GELN COVE	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GELN COVE				2	0
GLEN COVE	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GLEN COVE				1	0
GLENWOOD LANDING	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Overgrown Vegetation	1	0
		Code Enforcement		1	0
	Department of Public Safety			2	0
	Department of Public Works	Highway Department	Hwy - Pothole	1	6.0
		Highway Department		1	6.0
		Street Lighting District	Street Light - Light Out (Single)	2	9.0
		Street Lighting District		2	9.0
Department of Public Works			3	8.0	
GLENWOOD LANDING				5	4.8
GRAT NECK	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
GRAT NECK				1	0
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	6	0
		Cat Shelter		6	0
	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Department of Public Safety	Code Enforcement	Code - Court	2	0
			Code - Dumpster	1	1.0
			Code - Fence	1	0
			Code - Garbage	1	6.0
			Code - Miscellaneous	1	7.0
			Code - No Plates / Inoperable Vehicle	1	10.0
			Code - Noise	1	0
			Code - Odor	2	3.5
			Code - Overgrown Vegetation	6	8.7
			Code - Property Maintenance	2	11.5
			Code - Signs	1	0
		Code Enforcement		20	5.4
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	1.5
			Prkg Enfrc - Parking Violations Complaint	3	12.3
		Parking Enforcement		5	8.0
	Department of Public Safety			32	4.6
	Department of Public Works	Department of Public Works	DPW - Road Project	1	22.0
		Department of Public Works		1	22.0
		Highway Department	Hwy - Basketball Stanchion	1	0
			Hwy - Catch Basin	3	2.3
			Hwy - Complaint - Highway Employee / Vehicle	1	14.0
			Hwy - Curb Repair	4	0
			Hwy - Dead Animal Pickup	1	0
			Hwy - Grass Cut / Mow	1	9.0
			Hwy - Manhole Repair	1	1.0
			Hwy - Miscellaneous	7	5.3
			Hwy - Pothole	1	0
			Hwy - Street Drainage / Flooding	1	3.0
			Hwy - Street Painting	4	0
			Hwy - Street Sign - New Request	1	6.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	3	3.3
			Hwy - Tree Branch / Debris Pickup	3	0.3
			Hwy - Tree Fallen - Emergency	1	2.0
			Hwy - Tree Planting	2	0
			Hwy - Tree Stump Removal	3	0
			Hwy - Tree Trimming / Removal Inspection	8	0
		Highway Department		47	1.9
		Street Lighting District	Street Light - Fixture Problem	2	5.0

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GREAT NECK	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	3	10.0	
			Street Light - Lights Out (Multiple)	2	3.0	
			Street Light - Mark Out	10	4.4	
			Street Light - On During Day	3	3.7	
		Street Lighting District			20	5.0
	Department of Public Works			68	3.1	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	5	2.4	
			OIC - Inter Municipal SR	4	0.8	
		Inter Municipal Affairs			9	1.7
	Inter Municipal Affairs			9	1.7	
	Planning and Building Department	Building Department	Bldg - Application Status	2	3.5	
			Bldg - Construction Complaint	1	5.0	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	5	0.8	
	Building Department			10	1.6	
	Planning and Building Department			10	1.6	
	Project Independence	Project Independence	PI - Call Back Request	1	1.0	
			PI - Caregiver Support	2	14.0	
			PI - Financial Assistance	1	0	
			PI - Health and Mental Health	79	0.0	
			PI - Household Maintenance	2	2.0	
			PI - Membership Registration	12	0	
			PI - Miscellaneous	9	1.4	
			PI - Program Registration	5	2.6	
			PI - Taxi Service	181	0	
			PI - Taxi Service Cancellation	16	0	
			PI - Taxi Service Complaint	2	0.5	
		Project Independence			310	0.2
	Project Independence			310	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	0	
		Solid Waste Management			1	0
	Solid Waste Management			1	0	
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	4	0	
		311 Call Center			4	0
		Supervisor's Office	SupV - Airplane	1	0	
			SupV - Complaint - Other Employee	1	3.0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
			SupV - Thank You from Constituent	5	0
		Supervisor's Office		8	0.4
	Supervisor's Office			12	0.2
GREAT NECK				443	1.0
GREAT NECK ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	11.0
		Animal Shelter		1	11.0
	Department of Public Safety			1	11.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	3	1.0
			PI - Miscellaneous	2	1.5
			PI - Taxi Service	6	0
			PI - Taxi Service Cancellation	1	0
			Project Independence		13
	Project Independence			13	0.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
	GREAT NECK ESTATES				15
GREAT NECK PLAZA	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			1	0
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Caregiver Support	2	1.5
			PI - Food and Hunger	1	1.0
			PI - Health and Mental Health	64	0
			PI - Membership Registration	14	0
			PI - Miscellaneous	1	0
			PI - Program Registration	1	7.0
			PI - Taxi Service	76	0
			PI - Taxi Service Cancellation	4	0
			PI - Transportation/Mobility Mgmt Info	1	0
Project Independence			165	0.1	
Project Independence			165	0.1	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK PLAZA	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
	GREAT NECK PLAZA			169	0.1
GREENVALE	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	0
			Code - Overgrown Vegetation	3	13.0
			Code - Property Maintenance	3	0
			Code - Signs	1	3.0
		Code Enforcement		8	5.2
	Department of Public Safety			8	5.2
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		2	0
		Street Lighting District	Street Light - Light Out (Single)	1	14.0
		Street Lighting District		1	14.0
	Department of Public Works			3	4.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
	GREENVALE			13	4.4
HERRICKS	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Code Enforcement	Code - Miscellaneous	1	0
			Code - Overgrown Vegetation	1	0
			Code - Property Maintenance	1	3.0
			Code - Signs	1	4.0
		Code Enforcement		4	1.8
	Department of Public Safety			5	1.4
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	8.0
			Hwy - Street Sign - Repair / Replace	1	0
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Planting	2	0.5
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	8	0.1
		Highway Department		16	0.7

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Cycles On / Off	2	3.0	
			Street Light - Fixture Problem	3	0	
			Street Light - Light Out (Single)	2	5.5	
			Street Light - Lights Out (Multiple)	2	17.0	
			Street Light - Mark Out	7	3.4	
			Street Light - On During Day	3	2.7	
		Street Lighting District			19	4.4
	Department of Public Works			35	2.7	
	Planning and Building Department	Building Department	Bldg - Application Status	2	3.5	
			Bldg - Illegal Housing	1	13.0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department			4	5.0
	Planning and Building Department			4	5.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Household Maintenance	2	2.0	
			PI - Membership Registration	3	0	
			PI - Taxi Service	25	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			34	0.1
	Project Independence			34	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
			SWMA - Garbage Not Picked Up	4	0.5	
		Solid Waste Management			5	0.4
	Solid Waste Management			5	0.4	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
		Supervisor's Office			1	0
HERRICKS				84	1.5	
ISLIP TERRACE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0	
		Animal Shelter			1	2.0
	Department of Public Safety			1	2.0	
ISLIP TERRACE				1	2.0	
KENSINGTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	2	0	
		Project Independence			4	0
	Project Independence			4	0	
KENSINGTON				4	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
KINGS POINT	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Department of Public Safety		1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
	Department of Public Works		1	1.0	
	Project Independence	Project Independence	PI - Caregiver Support	1	1.0
			PI - Health and Mental Health	8	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	2	0
			PI - Taxi Service	18	0.1
			PI - Taxi Service Complaint	1	1.0
		Project Independence		32	0.1
	Project Independence		32	0.1	
KINGS POINT				34	0.1
LAKE SUCCESS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
		Department of Public Safety		2	0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	9.5
		Highway Department		2	9.5
		Street Lighting District	Street Light - Lights Out (Multiple)	1	0
		Street Lighting District		1	0
	Department of Public Works		3	6.3	
LAKE SUCCESS				5	3.8
LAKE SUESS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
LAKE SUESS				1	0
LITTLE NECK	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	2.0
		Supervisor's Office		1	2.0
	Supervisor's Office		1	2.0	
LITTLE NECK				1	2.0
MAN	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		1	0
	Project Independence		1	0	
MAN				1	0
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0
		Adminstrative Services		2	0
	Adminstrative Services		2	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days		
MANHASSET	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	0		
			Animal Sh - Surrender a dog	1	0		
		Animal Shelter			3	0	
		Cat Shelter	Cat Shelter - Feral Cats	1	3.0		
		Cat Shelter			1	3.0	
		Code Enforcement	Code - Court	1	0		
			Code - Dumpster	1	0		
			Code - From Transfer	1	4.0		
			Code - Garbage	1	0		
			Code - Handicap Parking	1	0		
			Code - Lights	1	7.0		
			Code - Miscellaneous	3	7.3		
			Code - Noise	2	0.5		
			Code - Overgrown Vegetation	3	0.7		
			Code - Property Maintenance	2	3.0		
			Code - Sidewalk Obstruction	2	2.0		
			Code - Signs	4	1.2		
			Code - Water Flow / Accumulation	2	0.5		
			Code Enforcement			24	2.2
			Parking Enforcement	Prkg Enfrc - Commercial Parking	2	3.5	
		Prkg Enfrc - Parking Violations Complaint		6	3.5		
		Parking Enforcement			8	3.5	
	Department of Public Safety			36	2.3		
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	12.0		
			Hwy - Complaint - Highway Employee / Vehicle	1	1.0		
			Hwy - Dead Animal Pickup	4	2.2		
			Hwy - Grass Cut / Mow	1	4.0		
			Hwy - Manhole Repair	2	0.5		
			Hwy - Miscellaneous	4	1.8		
			Hwy - Pothole	5	2.0		
			Hwy - Street Painting	6	0		
			Hwy - Street Sign - New Request	1	7.0		
			Hwy - Street Sign - Remove	1	0		
			Hwy - Street Sign - Repair / Replace	7	1.1		
			Hwy - Street Sweeping / Cleaning	1	5.0		
			Hwy - Tree Planting	1	0		
			Hwy - Tree Stump Removal	1	0		
			Hwy - Tree Trimming / Removal Inspection	12	0		
			Highway Department			48	1.3
			Street Lighting District	Street Light - Fixture Problem	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	14	3.7
			Street Light - Lights Out (Multiple)	1	9.0
			Street Light - Mark Out	25	3.5
			Street Light - Misc Problems	1	3.0
			Street Light - On During Day	8	6.6
		Street Lighting District		50	4.1
	Department of Public Works			98	2.7
	Housing Authority	Housing Authority	Housing - Appliance	1	1.0
			Housing - Misc SR	2	0.5
			Housing - Pest Control	1	1.0
			Housing - Plumbing	1	4.0
		Housing Authority		5	1.4
	Housing Authority			5	1.4
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	0.2
		Inter Municipal Affairs		4	0.2
	Inter Municipal Affairs			4	0.2
	Planning and Building Department	Building Department	Bldg - Application Status	8	2.2
			Bldg - Construction Complaint	3	0
			Bldg - Inspection Request	1	0
			Bldg - Suspect Work Without a Permit	6	0
		Building Department		18	1.0
	Planning and Building Department			18	1.0
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Health and Mental Health	8	0
			PI - Membership Registration	5	0
			PI - Miscellaneous	1	3.0
			PI - Program Registration	1	1.0
			PI - Taxi Service	56	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		73	0.1
	Project Independence			73	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	1.5
			Solid Waste Management	2	1.5
		Sustainability Department	SWMA - Rain Barrel	1	1.0
		Sustainability Department		1	1.0
	Solid Waste Management			3	1.3
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Airplane	57	0
			SupV - Complaint - Other Employee	1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Helicopter	10	0
			SupV - Thank You from Constituent	5	0
		Supervisor's Office		73	0.0
	Supervisor's Office			75	0.0
MANHASSET				314	1.2
MANHASSET HILL	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	2	3.5
		Highway Department		2	3.5
	Department of Public Works			2	3.5
MANHASSET HILL				2	3.5
MANHASSET HILLS	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	7.0
		Code Enforcement		1	7.0
		Department of Public Safety			1
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	0.5
			Hwy - Tree Fallen - Emergency	1	0
			Hwy - Tree Stump Removal	2	1.5
		Highway Department		5	0.8
		Street Lighting District	Street Light - Mark Out	2	5.5
			Street Light - On During Day	1	5.0
		Street Lighting District		3	5.3
	Department of Public Works			8	2.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
MANHASSET HILLS				10	2.7
MANORHAVEN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	0
		Cat Shelter		3	0
	Department of Public Safety			3	0
	Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	4.0
			OIC - Inter Municipal SR	2	4.5
		Inter Municipal Affairs		3	4.3
	Inter Municipal Affairs			3	4.3
	Project Independence	Project Independence	PI - Financial Assistance	1	1.0
			PI - Health and Mental Health	11	0
PI - Membership Registration			3	0	
PI - Program Registration			1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANORHAVEN	Project Independence	Project Independence	PI - Taxi Service	56	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
		Project Independence			73	0.0
	Project Independence			73	0.0	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	1.0	
			SWMA - Rain Barrel	1	3.0	
		Sustainability Department			2	2.0
	Solid Waste Management			2	2.0	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
		Supervisor's Office			1	0
	Supervisor's Office			1	0	
MANORHAVEN				83	0.3	
MERRICK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
		Animal Shelter			1	0
	Department of Public Safety			1	0	
MERRICK				1	0	
MINEOLA	Community Services	Community Services	CommSvc - Misc SR	1	6.0	
		Community Services			1	6.0
	Community Services			1	6.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
		Animal Shelter			1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
		Code Enforcement	Code - Miscellaneous	2	0	
		Code Enforcement			2	0
	Department of Public Safety			4	0.2	
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	1	3.0	
		Highway Department			1	3.0
		Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District			1	0
	Department of Public Works			2	1.5	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	3.5	
			OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs			3	2.3
	Inter Municipal Affairs			3	2.3	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	2.0	
			Parks and Recreation Department			2
	Parks and Recreation Department			2	2.0	
	Project Independence	Project Independence	PI - Call Back Request	2	1.0	
			PI - Caregiver Support	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Project Independence	Project Independence	PI - Food and Hunger	1	1.0
			PI - Health and Mental Health	102	0.0
			PI - Household Maintenance	9	0.2
			PI - Membership Registration	4	0
			PI - Miscellaneous	1	3.0
			PI - Program Registration	2	1.0
			PI - Taxi Service	101	0
			PI - Taxi Service Cancellation	4	0
	Project Independence			227	0.1
	Project Independence			227	0.1
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	7.5
		Sustainability Department			2
	Solid Waste Management			2	7.5
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office			2
Supervisor's Office			2	0	
MINEOLA				243	0.2
MNIEOLA	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence			1
	Project Independence			1	0
MNIEOLA				1	0
MUNSEY PARK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District			1
	Department of Public Works			1	1.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs			2
	Inter Municipal Affairs			2	0.5
	Project Independence	Project Independence	PI - Call Back Request	1	0
			PI - Household Maintenance	1	8.0
		Project Independence			2
	Project Independence			2	4.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	3	0
		Supervisor's Office			3
	Supervisor's Office			3	0
	MUNSEY PARK				8
N NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department			1
	Department of Public Works			1	0
N NEW HYDE PARK				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0
		Adminstrative Services		2	0
		Adminstrative Services		2	0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	11.0
			Animal Sh - Menacing or Harrassing Dog	2	10.0
			Animal Sh - Misc	2	9.5
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		6	8.3
		Cat Shelter	Cat Shelter - Feral Cats	5	0
		Cat Shelter		5	0
		Code Enforcement	Code - Animal (except Dog / Cat / Wild life)	2	0
			Code - Basketball Stanchion	2	0
			Code - Commercial Vehicle stored on Residential Property	4	6.8
			Code - Court	8	0
			Code - Dumpster	1	0
			Code - Fence	2	0
			Code - Garbage	4	5.5
			Code - Handicap Parking	1	0
			Code - Litter	2	0
			Code - Miscellaneous	4	9.5
			Code - No Plates / Inoperable Vehicle	8	5.5
			Code - Noise	3	7.3
			Code - Odor	3	2.3
			Code - Overgrown Vegetation	13	2.4
			Code - Property Maintenance	12	1.8
			Code - Sidewalk Obstruction	1	0
		Code Enforcement		70	3.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0
		Parking Enforcement		1	5.0
		Department of Public Safety		82	3.3
	Department of Public Works	Highway Department	Hwy - Catch Basin	3	0
			Hwy - Curb Repair	1	0
			Hwy - Grass Cut / Mow	2	13.5
			Hwy - Miscellaneous	3	6.7
			Hwy - Pothole	8	2.0
			Hwy - Street Sign - New Request	2	3.0
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Branch / Debris Pickup	2	0.5
			Hwy - Tree Stump Removal	3	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	4	2.2
		Highway Department		30	2.6
		Street Lighting District	Street Light - Light Out (Single)	9	7.7
			Street Light - On During Day	4	1.8
		Street Lighting District		13	5.8
	Department of Public Works			43	3.6
	Housing Authority	Housing Authority	Housing - Electrical	1	6.0
			Housing - Misc Carpentry	1	0
			Housing - Misc Exterior	1	1.0
			Housing - Misc SR	1	6.0
			Housing - Pest Control	2	2.0
		Housing - Plumbing	5	2.0	
	Housing Authority			11	2.5
	Housing Authority			11	2.5
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0
	Planning and Building Department	Building Department	Bldg - Application Status	3	0
			Bldg - Illegal Housing	5	1.4
			Bldg - Suspect Work Without a Permit	2	0
		Building Department		10	0.7
	Planning and Building Department			10	0.7
	Project Independence	Project Independence	PI - Call Back Request	1	1.0
			PI - Miscellaneous	1	0
			PI - Taxi Service	34	0
			PI - Taxi Service Cancellation	2	0
			PI - Taxi Service Complaint	1	1.0
		Project Independence		39	0.1
	Project Independence			39	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	1	2.0
		Solid Waste Management		1	2.0
	Solid Waste Management			1	2.0
NEW CASSEL				189	2.4
NEW CASSELL	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Tree Stump Removal	1	0
		Highway Department		2	0
Department of Public Works			2	0	
NEW CASSELL				2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSLE	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
		Inter Municipal Affairs		1	6.0
	Inter Municipal Affairs			1	6.0
NEW CASSLE				2	3.0
NEW CASTLE	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	0
		Highway Department		1	0
	Department of Public Works			1	0
NEW CASTLE				1	0
NEW HTDE PARK	Department of Public Works	Street Lighting District	Street Light - On During Day	1	7.0
		Street Lighting District		1	7.0
	Department of Public Works			1	7.0
NEW HTDE PARK				1	7.0
NEW HYDE	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	2.0
		Solid Waste Management		1	2.0
	Solid Waste Management			1	2.0
NEW HYDE				1	2.0
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0
		Adminstrative Services		2	0
	Adminstrative Services			2	0
	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
	Community Services			1	1.0
	Department of Public Safety	Code Enforcement	Code - Court	2	0
			Code - Garbage	2	3.0
			Code - Licensing	1	0
			Code - Noise	1	0
			Code - Overgrown Vegetation	1	5.0
			Code - Property Maintenance	1	0
			Code - Signs	2	1.0
		Code Enforcement		10	1.3
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
			Prkg Enfrc - Parking Violations Complaint	1	4.0
	Parking Enforcement			2	2.0
	Department of Public Safety			12	1.4
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	2.5
			Hwy - From Transfer	1	2.0
			Hwy - Miscellaneous	3	1.3

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0	
			Hwy - Street Sign - Repair / Replace	6	2.0	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Branch / Debris Pickup	2	0.5	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Trimming / Removal Inspection	9	1.6	
		Highway Department			28	1.4
		Street Lighting District	Street Light - Cycles On / Off	2	0.5	
			Street Light - Light Out (Single)	7	2.1	
			Street Light - Lights Out (Multiple)	5	5.8	
			Street Light - Mark Out	12	3.1	
			Street Light - Misc Problems	2	0.5	
			Street Light - On During Day	4	8.5	
		Street Lighting District			32	3.7
	Department of Public Works			60	2.6	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	3.0	
			OIC - Inter Municipal SR	4	0.5	
		Inter Municipal Affairs			5	1.0
	Inter Municipal Affairs			5	1.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0	
			Parks and Recreation Department			1
	Parks and Recreation Department			1	2.0	
	Planning and Building Department	Building Department	Bldg - Application Status	7	4.4	
			Bldg - Certificate Status	2	0	
			Bldg - Construction Complaint	1	0	
			Bldg - Inspection Request	1	0	
			Bldg - Suspect Work Without a Permit	1	4.0	
		Building Department			12	2.9
	Planning and Building Department			12	2.9	
	Project Independence	Project Independence	PI - Health and Mental Health	3	0	
			PI - Household Maintenance	3	2.0	
			PI - Membership Registration	7	0	
			PI - NORC SR	3	0	
			PI - Program Registration	2	4.5	
			PI - Taxi Service	49	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			70	0.2
	Project Independence			70	0.2	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Solid Waste Management	Solid Waste Management	SWMA - Garbage Not Picked Up	2	0
		Solid Waste Management		2	0
		Sustainability Department	SWMA - Rain Barrel	1	0
		Sustainability Department		1	0
	Solid Waste Management			3	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	95	0
			SupV - Complaint - Other Employee	1	7.0
			SupV - Thank You from Constituent	4	0
		Supervisor's Office		100	0.1
	Supervisor's Office			100	0.1
NEW HYDE PARK			266	0.9	
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
NEW HYDE PARK			1	0	
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Signs	1	6.0
		Code Enforcement		1	6.0
	Department of Public Safety			1	6.0
	Department of Public Works	Highway Department	Hwy - Miscellaneous	2	0.5
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	4.0
		Highway Department		5	1.2
		Street Lighting District	Street Light - Lights Out (Multiple)	1	6.0
		Street Lighting District		1	6.0
Department of Public Works			6	2.0	
NO NEW HYDE PARK			7	2.6	
NORTH HEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
NORTH HEMPSTEAD			1	3.0	
NORTH HILLS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Misc SR	1	1.0
		Community Services		2	0.5
	Community Services			2	0.5
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
Department of Public Safety			1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH HILLS	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	1.0
		Highway Department		1	1.0
		Department of Public Works		1	1.0
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	40	0
			PI - Taxi Service Cancellation	4	0
		Project Independence		47	0
		Project Independence		47	0
NORTH HILLS				51	0.0
NORTH NEW HYDE PARK	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	4	0
		Cat Shelter		4	0
		Code Enforcement	Code - After Hours/Weekend Construction	2	3.5
			Code - Commercial Vehicle stored on Residential Property	3	2.3
			Code - Court	3	2.0
			Code - Garbage	2	3.5
			Code - Miscellaneous	3	1.7
			Code - No Plates / Inoperable Vehicle	1	7.0
			Code - Overgrown Vegetation	10	4.3
			Code - Property Maintenance	4	1.5
			Code - Unlawful Property Use	2	1.0
			Code Enforcement		30
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	6.0
			Prkg Enfrc - Parking Violations Complaint	2	1.0
		Parking Enforcement		3	2.7
	Department of Public Safety		37	2.6	
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	9.0
			Hwy - Catch Basin	1	1.0
			Hwy - Curb Repair	1	0
			Hwy - Miscellaneous	2	2.5
			Hwy - Street Drainage / Flooding	1	14.0
			Hwy - Street Sign - Repair / Replace	4	6.5
			Hwy - Street Sweeping / Cleaning	5	1.8
Hwy - Tree Branch / Debris Pickup			5	0.4	
Hwy - Tree Fallen - Emergency			1	2.0	
Hwy - Tree Planting			5	2.8	
Hwy - Tree Stump Removal			4	0	
Hwy - Tree Trimming / Removal Inspection			28	1.0	
Highway Department		58	1.9		
Street Lighting District		Street Light - Cycles On / Off	1	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Department of Public Works	Street Lighting District	Street Light - Fixture Problem	4	4.5
			Street Light - Light Out (Single)	9	3.7
			Street Light - Lights Out (Multiple)	5	2.6
			Street Light - Mark Out	18	4.7
			Street Light - On During Day	10	4.8
			Street Light - Pole Problem	2	0
		Street Lighting District			49
	Department of Public Works			107	2.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs			1
	Inter Municipal Affairs			1	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	3	1.3
		Parks and Recreation Department			3
	Parks and Recreation Department			3	1.3
	Planning and Building Department	Building Department	Bldg - Application Status	9	2.1
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	2	0
			Bldg - From Transfer	1	3.0
			Bldg - Housing Complaint	1	0
			Bldg - Illegal Housing	4	7.5
			Bldg - Retaining Wall	2	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department			21
	Planning and Building Department			21	2.5
	Project Independence	Project Independence	PI - Call Back Request	2	1.5
			PI - Financial Assistance	1	7.0
			PI - Health and Mental Health	10	0
			PI - Household Maintenance	2	0.5
			PI - Membership Registration	3	0
			PI - Miscellaneous	2	4.5
			PI - NORC SR	7	0
			PI - Program Registration	4	0.8
			PI - Taxi Service	54	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence			86
	Project Independence			86	0.3
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	3	1.0
			SWMA - Garbage Not Picked Up	1	0
		Solid Waste Management			4

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
	Solid Waste Management			5	0.6
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	1	0
		311 Call Center		1	0
		Supervisor's Office	SupV - Airplane	7	0
			SupV - Complaint - Other Employee	1	0
			SupV - Thank You from Constituent	13	0
		Supervisor's Office			21
	Supervisor's Office			22	0
NORTH NEW HYDE PARK				282	1.7
NORTHPORT	Project Independence	Project Independence	PI - Call Back Request	1	1.0
		Project Independence		1	1.0
	Project Independence			1	1.0
NORTHPORT				1	1.0
OLD WESTBURY	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	1	0
		Project Independence		2	0
	Project Independence			2	0
OLD WESTBURY				2	0
PLANDOME	Project Independence	Project Independence	PI - Membership Registration	2	0
		Project Independence		2	0
	Project Independence			2	0
PLANDOME				2	0
PLANDOME HEIGHTS	Project Independence	Project Independence	PI - Call Back Request	1	4.0
			PI - Household Maintenance	1	3.0
			PI - Taxi Service	1	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		4	1.8
	Project Independence			4	1.8
PLANDOME HEIGHTS				4	1.8
PLANDOME MANOR	Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	1	1.0
		Highway Department		1	1.0
	Department of Public Works			1	1.0
	Project Independence	Project Independence	PI - Taxi Service	13	0
			PI - Taxi Service Cancellation	4	0
		Project Independence		17	0
Project Independence			17	0	
PLANDOME MANOR				18	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT VWASHINGTON	Department of Public Works	Street Lighting District	Street Light - On During Day	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			1	6.0
	PORT VWASHINGTON			1	6.0
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	0
		Adminstrative Services		1	0
	Adminstrative Services			1	0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	4.0
		Community Services		1	4.0
	Community Services			1	4.0
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	0
			Animal Sh - Found Animal	2	0.5
			Animal Sh - Lost Animal	3	1.0
			Animal Sh - Menacing or Harrassing Dog	2	3.5
			Animal Sh - Surrender a dog	1	0
			Animal Sh - Unleashed - Stray Dog	1	1.0
		Animal Shelter		10	1.2
		Cat Shelter	Cat Shelter - Feral Cats	4	0
		Cat Shelter		4	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	0
			Code - Boating Miscellaneous	1	8.0
			Code - Building Permit	2	0
			Code - Commercial Vehicle stored on Residential Property	7	5.0
			Code - Court	7	0
			Code - Dumpster	1	3.0
			Code - Garbage	4	0
			Code - Miscellaneous	4	0.8
	Code - Noise		2	2.0	
	Code - Overgrown Vegetation		8	1.5	
	Code - Property Maintenance		4	0	
	Code - Signs	3	0.7		
	Code Enforcement		44	1.5	
	Department of Public Safety			58	1.4
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	2	2.5
			Hwy - Catch Basin	1	5.0
			Hwy - Complaint - Highway Employee / Vehicle	1	2.0
			Hwy - Dead Animal Pickup	2	2.5
			Hwy - Miscellaneous	8	1.4
			Hwy - Pothole	5	2.8

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	10	0	
			Hwy - Street Painting	2	0.5	
			Hwy - Street Sign - New Request	1	0	
			Hwy - Street Sign - Repair / Replace	4	0	
			Hwy - Street Sweeping / Cleaning	2	4.0	
			Hwy - Tree Branch / Debris Pickup	2	1.0	
			Hwy - Tree Fallen - Emergency	2	3.5	
			Hwy - Tree Planting	5	0	
			Hwy - Tree Stump Removal	2	0	
			Hwy - Tree Trimming / Removal Inspection	13	0.1	
		Highway Department			62	1.0
		Street Lighting District	Street Light - Cycles On / Off	1	5.0	
			Street Light - Light Out (Single)	4	5.8	
			Street Light - Lights Out (Multiple)	1	13.0	
			Street Light - Mark Out	31	2.9	
			Street Light - Misc Problems	4	1.8	
			Street Light - On During Day	9	0.7	
			Street Light - Pole Problem	1	0	
		Street Lighting District			51	2.8
		Department of Public Works			113	1.8
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			Inter Municipal Affairs			1
		Inter Municipal Affairs			1	0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	6	1.5	
		Parks and Recreation Department			6	1.5
	Parks and Recreation Department			6	1.5	
	Planning and Building Department	Building Department	Bldg - Application Status	16	2.0	
			Bldg - Certificate Status	1	0	
			Bldg - Illegal Housing	7	0	
			Bldg - Inspection Request	1	0	
			Bldg - Retaining Wall	1	0	
			Bldg - Suspect Work Without a Permit	6	6.7	
		Building Department			32	2.2
	Planning and Building Department			32	2.2	
	Project Independence	Project Independence	PI - Caregiver Support	1	2.0	
			PI - Health and Mental Health	26	0	
			PI - Household Maintenance	2	0.5	
			PI - Membership Registration	2	0	
			PI - Taxi Service	206	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Project Independence	Project Independence	PI - Taxi Service Cancellation	8	0	
			PI - Transportation/Mobility Mgmt Info	2	0.5	
		Project Independence			247	0.0
		Project Independence			247	0.0
	Solid Waste Management	Solid Waste Management	SWMA - From Transfer	1	2.0	
			Solid Waste Management			1
		Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	2	3.5	
		Sustainability Department			3	2.3
	Solid Waste Management			4	2.2	
	Supervisor's Office	311 Call Center	311 - LIPA Power Outage	1	0	
			311 Call Center			1
		Supervisor's Office	SupV - Airplane	155	0	
			SupV - Complaint - Other Employee	5	0.2	
			SupV - Helicopter	60	0	
			SupV - Thank You from Constituent	26	0	
		Supervisor's Office			246	0.0
	Supervisor's Office			247	0.0	
PORT WASHINGTON				710	0.5	
PORT WASHINGTON NORTH	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	14.0	
		Animal Shelter			1	14.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0
	Department of Public Safety			2	7.0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0	
			PI - Membership Registration	3	0	
			PI - Taxi Service	22	0	
		Project Independence			27	0
	Project Independence			27	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0	
			Solid Waste Management			1
	Solid Waste Management			1	0	
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0	
		Supervisor's Office			1	0
Supervisor's Office			1	0		
PORT WASHINGTON NORTH				31	0.5	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTONPORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Fence	1	1.0
		Code Enforcement		1	1.0
	Department of Public Safety			1	1.0
PORT WASHINGTONPORT WASHINGTON				1	1.0
PORT WASHINTON	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
PORT WASHINTON				1	0
PORT WASINGTON	Department of Public Works	Highway Department	Hwy - From Transfer	1	1.0
			Hwy - Pothole Filled Without Request	1	0
		Highway Department		2	0.5
	Department of Public Works			2	0.5
PORT WASINGTON				2	0.5
PORTWASHINGTON	Project Independence	Project Independence	PI - Taxi Service	5	0
		Project Independence		5	0
	Project Independence			5	0
PORTWASHINGTON				5	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
			Street Light - Mark Out	1	1.0
		Street Lighting District		2	0.5
	Department of Public Works			2	0.5
PT WASHINGTON				2	0.5
ROOSEVELT	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
ROOSEVELT				1	1.0
ROSLYN	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	3	1.7
		Cat Shelter		3	1.7
		Code Enforcement	Code - After Hours/Weekend Construction	1	6.0
		Code Enforcement		1	6.0
	Department of Public Safety			4	2.8
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Miscellaneous	2	0.5
			Hwy - Pothole	1	2.0
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	1	1.0
		Highway Department		6	0.8
	Department of Public Works			6	0.8

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0	
			OIC - Inter Municipal SR	2	0	
		Inter Municipal Affairs			3	0
		Inter Municipal Affairs			3	0
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	1.0	
			Park - Miscellaneous	3	1.0	
		Parks and Recreation Department			4	1.0
	Parks and Recreation Department			4	1.0	
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	11.0	
		Building Department			1	11.0
	Planning and Building Department			1	11.0	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Household Maintenance	2	1.0	
			PI - Membership Registration	2	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	8	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence			15	0.1
		Project Independence			15	0.1
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0	
			SupV - Thank You from Constituent	1	0	
		Supervisor's Office			2	0
	Supervisor's Office			2	0	
ROSLYN				35	0.9	
ROSLYN ESTATES	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0	
		Animal Shelter			1	0
	Department of Public Safety			1	0	
ROSLYN ESTATES				1	0	
ROSLYN HARBOR	Project Independence	Project Independence	PI - Caregiver Support	1	0	
			PI - Health and Mental Health	1	0	
			PI - Membership Registration	1	0	
			PI - Taxi Service	5	0	
	Project Independence			8	0	
	Project Independence			8	0	
ROSLYN HARBOR				8	0	
ROSLYN HEIGHTS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services			1	0
	Adminstrative Services			1	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	9.0	
Animal Shelter			1	9.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0
		Cat Shelter		2	0
		Code Enforcement	Code - Basketball Stanchion	2	5.0
			Code - Commercial Vehicle stored on Residential Property	1	15.0
			Code - Miscellaneous	1	0
			Code - Overgrown Vegetation	1	12.0
			Code - Water Flow / Accumulation	2	3.5
		Code Enforcement		7	6.3
	Department of Public Safety			10	5.3
	Department of Public Works	Highway Department	Hwy - Basketball Stanchion	2	0
			Hwy - Catch Basin	1	5.0
			Hwy - Curb Repair	1	0
			Hwy - From Transfer	1	0
			Hwy - Miscellaneous	2	4.0
			Hwy - Street Sign - Repair / Replace	2	0.5
			Hwy - Tree Branch / Debris Pickup	7	1.6
			Hwy - Tree Fallen - Emergency	1	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	10	0.3
		Highway Department		28	1.0
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Fixture Problem	2	0
			Street Light - Light Out (Single)	5	7.0
			Street Light - Lights Out (Multiple)	4	5.5
			Street Light - Mark Out	18	3.8
			Street Light - Misc Problems	1	2.0
			Street Light - On During Day	13	4.4
		Street Lighting District		44	4.2
	Department of Public Works			72	3.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		2	0.5
	Inter Municipal Affairs			2	0.5
	Planning and Building Department	Building Department	Bldg - Application Status	5	4.6
			Bldg - Construction Complaint	1	7.0
			Bldg - From Transfer	2	0
			Bldg - Inspection Request	1	0
		Building Department		9	3.3
		Planning Department	Planning - Questions needing Answers	1	1.0
		Planning Department		1	1.0
	Planning and Building Department			10	3.1

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSLYN HEIGHTS	Project Independence	Project Independence	PI - Health and Mental Health	3	0	
			PI - Household Maintenance	2	1.0	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	1	1.0	
			PI - Taxi Service	31	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	1	1.0	
		Project Independence			45	0.1
	Project Independence			45	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	7	0.6	
			SWMA - Garbage Not Picked Up	5	0.8	
		Solid Waste Management			12	0.7
		Sustainability Department	SWMA - Compost	1	19.0	
		Sustainability Department			1	19.0
	Solid Waste Management			13	2.1	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	3	0	
			SupV - Complaint - Other Employee	1	0	
			SupV - Thank You from Constituent	3	0	
		Supervisor's Office			7	0
	Supervisor's Office			7	0	
ROSLYN HEIGHTS				160	2.1	
RUSSELL GARDENS	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0	
		Animal Shelter			1	0
	Department of Public Safety			1	0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0	
		Street Lighting District			1	1.0
	Department of Public Works			1	1.0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0	
			PI - Taxi Service	4	0	
		Project Independence			6	0
	Project Independence			6	0	
RUSSELL GARDENS				8	0.1	
Roslyn	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0	
		Highway Department			1	0
	Department of Public Works			1	0	
Roslyn				1	0	
SADDLE ROCK	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	0	
		Street Lighting District			1	0
	Department of Public Works			1	0	
	Project Independence	Project Independence	PI - Call Back Request	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
SADDLE ROCK	Project Independence	Project Independence	PI - Taxi Service	5	0.2
			PI - Taxi Service Cancellation	2	0
		Project Independence		8	0.1
	Project Independence			8	0.1
SADDLE ROCK				9	0.1
SAINT JAMES	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
SAINT JAMES				1	0
SANDS POINT	Project Independence	Project Independence	PI - Miscellaneous	2	0.5
			PI - Taxi Service	4	0
		Project Independence		6	0.2
	Project Independence			6	0.2
	Supervisor's Office	Supervisor's Office	SupV - Airplane	21	0
		Supervisor's Office		21	0
	Supervisor's Office			21	0
SANDS POINT				27	0.0
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
			Animal Sh - Misc	1	1.0
		Animal Shelter		2	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
			Cat Shelter - From Transfer	1	0
		Cat Shelter		2	0
		Code Enforcement	Code - Miscellaneous	1	5.0
			Code - Overgrown Vegetation	1	1.0
			Code - Unlawful Property Use	1	14.0
		Code Enforcement		3	6.7
	Department of Public Safety			7	3.1
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	8.0
			Hwy - Dead Animal Pickup	2	1.5
			Hwy - Grass Cut / Mow	3	2.0
			Hwy - Miscellaneous	2	0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	3	0
			Hwy - Tree Planting	2	0
			Hwy - Tree Trimming / Removal Inspection	4	0
		Highway Department		18	0.9
		Street Lighting District	Street Light - Fixture Problem	2	4.0
	Street Light - Light Out (Single)		5	6.0	
	Street Light - Lights Out (Multiple)		1	9.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Works	Street Lighting District	Street Light - Mark Out	5	6.0
			Street Light - On During Day	4	5.5
			Street Light - Pole Problem	1	2.0
		Street Lighting District			18
	Department of Public Works			36	3.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Taxi Service	5	0
		Project Independence		7	0
		Project Independence			7
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	7	0.7
			SWMA - Garbage Not Picked Up	6	0
		Solid Waste Management		13	0.4
		Sustainability Department	SWMA - Compost	1	4.0
		Sustainability Department		1	4.0
	Solid Waste Management			14	0.6
	Supervisor's Office	Supervisor's Office	SupV - Airplane	47	0
			SupV - Helicopter	4	0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		52	0
	Supervisor's Office			52	0
SEARINGTOWN				117	1.3
SYOSSET	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
SYOSSET				1	0
THOMASTON	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	0
		Parks and Recreation Department		1	0
	Parks and Recreation Department			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	8	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	1	0
			PI - Taxi Service	7	0
			PI - Taxi Service Cancellation	1	0
			PI - Taxi Service Complaint	1	3.0
	Project Independence		21	0.1	
Project Independence			21	0.1	
THOMASTON				22	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days	
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Court	1	0	
			Code - Miscellaneous	1	15.0	
			Code - Property Maintenance	1	0	
		Code Enforcement			3	5.0
	Department of Public Safety			3	5.0	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0	
			Hwy - Miscellaneous	1	0	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Tree Planting	1	0	
			Hwy - Tree Trimming / Removal Inspection	2	0	
		Highway Department			6	0
		Street Lighting District	Street Light - Light Out (Single)	2	14.0	
			Street Light - On During Day	1	17.0	
		Street Lighting District			3	15.0
		Department of Public Works			9	5.0
	Project Independence	Project Independence	PI - Taxi Service	8	0	
			PI - Taxi Service Cancellation	2	0	
		Project Independence			10	0
	Project Independence			10	0	
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5	
			Solid Waste Management			2
		Solid Waste Management			2	0.5
	UNIVERSITY GARDENS				24	2.5
WESSTBURY	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
		Project Independence			1	0
	Project Independence			1	0	
WESSTBURY				1	0	
WESTBURY	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0	
		Adminstrative Services			1	0
	Adminstrative Services			1	0	
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0	
		Community Services			3	0
	Community Services			3	0	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0	
			Animal Sh - Lost Animal	2	0	
			Animal Sh - Misc	1	18.0	
			Animal Sh - Surrender a dog	1	0	
		Animal Shelter			5	3.6
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
WESTBURY	Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	1	1.0
			Code - No Plates / Inoperable Vehicle	1	21.0
			Code - Odor	1	0
			Code - Property Maintenance	3	9.3
			Code - Signs	1	7.0
		Code Enforcement		7	8.1
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	1.5
		Parking Enforcement		2	1.5
	Department of Public Safety			15	5.2
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - From Transfer	1	8.0
			Hwy - Grass Cut / Mow	1	0
			Hwy - Miscellaneous	1	9.0
			Hwy - Street Sweeping / Cleaning	1	5.0
			Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		8	2.9
		Street Lighting District	Street Light - Light Out (Single)	3	4.0
			Street Light - Mark Out	3	1.0
			Street Light - Misc Problems	1	25.0
			Street Light - On During Day	2	7.0
		Street Lighting District		9	6.0
	Department of Public Works			17	4.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	2	0.5
		Inter Municipal Affairs		3	0.7
	Inter Municipal Affairs			3	0.7
	Planning and Building Department	Building Department	Bldg - Illegal Housing	2	0
		Building Department		2	0
	Planning and Building Department			2	0
	Project Independence	Project Independence	PI - Health and Mental Health	5	0
			PI - Membership Registration	3	0
			PI - Miscellaneous	3	0.3
			PI - Program Registration	1	2.0
			PI - Taxi Service	26	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		40	0.1
	Project Independence			40	0.1

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Solid Waste Management	Sustainability Department	SWMA - Compost	1	6.0	
		Sustainability Department		1	6.0	
	Solid Waste Management			1	6.0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	3	0	
		Supervisor's Office		4	0	
	Supervisor's Office			4	0	
	WESTBURY			86	1.9	
WILLISTON PARK	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0	
			Animal Sh - Surrender a dog	1	0	
		Animal Shelter		2	0.5	
		Cat Shelter	Cat Shelter - Feral Cats	1	0	
		Cat Shelter		1	0	
		Department of Public Safety			3	0.3
	Department of Public Works	Highway Department	Hwy - Street Drainage / Flooding	2	0.5	
			Hwy - Street Sign - Remove	1	0	
		Highway Department		3	0.3	
	Department of Public Works			3	0.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0	
		Inter Municipal Affairs		1	0	
	Inter Municipal Affairs			1	0	
	Project Independence	Project Independence		PI - Call Back Request	3	0
				PI - Financial Assistance	1	1.0
				PI - Health and Mental Health	8	0
				PI - Household Maintenance	1	0
				PI - Membership Registration	4	0
				PI - Miscellaneous	1	0
				PI - Program Registration	1	0
				PI - Taxi Service	42	0
				PI - Taxi Service Cancellation	4	0
				Project Independence		65
		Project Independence			65	0.0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Thank You from Constituent	4	0	
		Supervisor's Office		5	0	
	Supervisor's Office			5	0	
	WILLISTON PARK			77	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
WILLSITON PARK	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
WILLSITON PARK				2	0
albertson	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
albertson				1	0
carle place	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Street Sign - Repair / Replace	2	0
		Highway Department		3	0
	Department of Public Works			3	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
carle place				4	0
great neck	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
			Hwy - Street Painting	16	0
		Highway Department		17	0
	Department of Public Works			17	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Caregiver Support	1	0
Project Independence		1	0		
Project Independence			1	0	
great neck				19	0
great neck	Department of Public Safety	Code Enforcement	Code - Signs	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
great neck				1	0
great neck	Department of Public Safety	Code Enforcement	Code - Dumpster	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
great neck				1	0
greenvale	Department of Public Safety	Code Enforcement	Code - Fence	1	0
		Code Enforcement		1	0
	Department of Public Safety			1	0
greenvale				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	1.0
		Parking Enforcement		1	1.0
		Department of Public Safety		1	1.0
	Department of Public Works	Highway Department	Hwy - Street Painting	2	0.5
			Hwy - Street Sign - Repair / Replace	3	0
		Highway Department		5	0.2
	Department of Public Works			5	0.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
manhasset				8	0.4
new hyde park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		1	0
	Department of Public Works			1	0
new hyde park				1	0
port washington	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	9	0
		Highway Department		9	0
	Department of Public Works			9	0
	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	0
		Building Department		1	0
	Planning and Building Department			1	0
port washington				10	0
port washington	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	0
		Street Lighting District		1	0
	Department of Public Works			1	0
port washington				1	0
roslyn	Project Independence	Project Independence	PI - Program Registration	1	0
		Project Independence		1	0
	Project Independence			1	0
roslyn				1	0
roslyn heights	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
roslyn heights				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
searringtown	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
	searringtown			1	0
westbury	Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	1	27.0
		Highway Department		1	27.0
		Department of Public Works		1	27.0
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
	westbury			2	13.5
	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	0
		Adminstrative Services		1	0
		Adminstrative Services		1	0
	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
		Community Services		1	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	2	1.5
			Animal Sh - Dog Adoption	53	0
			Animal Shelter	55	0.1
		Cat Shelter	Cat Shelter - Call Back	10	3.5
			Cat Shelter - Feral Cats	1	13.0
			Cat Shelter	11	4.4
		Code Enforcement	Code - BZA Noncompliance	1	13.0
			Code - Call Back Request	67	2.2
			Code - From Transfer	1	0
			Code - Property Violations Search	195	3.3
			Code - Sidewalk Obstruction	1	1.0
			Code Enforcement	265	3.0
		Parking Enforcement	Prkg Enfrc - Call Back Request	2	2.0
		Parking Enforcement		2	2.0
		Department of Public Safety		333	2.6
	Department of Public Works	Highway Department	Hwy - Call Back Request	20	0.6
			Hwy - Cemetery Maintenance	1	0
			Hwy - Complaint - Highway Employee / Vehicle	1	3.0
			Hwy - Grass Cut / Mow	2	17.5
			Hwy - Informational	3	0.7
			Hwy - Miscellaneous	1	7.0
			Hwy - Permits / Road Opening Application Request	10	0.3
			Hwy - Sump	3	6.3

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City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	1.0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		43	1.9
	Department of Public Works			43	1.9
	Human Resources and Finance	Human Resources and Finance	HR - Call Back Request	7	0
			HR - Medical and Insurance Benefits	2	0
			HR - Misc SR	2	1.5
			HR - Nova Time	1	3.0
			HR - Personnel and Employment	1	5.0
		Human Resources and Finance		13	0.8
	Human Resources and Finance			13	0.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	5	1.4
		Inter Municipal Affairs		5	1.4
	Inter Municipal Affairs			5	1.4
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	4	0
			Park - Miscellaneous	1	1.0
			Park - Park Facilities Maintenance	33	0.8
			Park - Park Permit Application Request	18	0
		Parks and Recreation Department		56	0.5
	Parks and Recreation Department			56	0.5
	Planning and Building Department	Building Department	Bldg - Application Status	1	6.0
			Bldg - Call Back	21	2.0
			Bldg - Certificate Status	1	0
			Bldg - Construction Complaint	1	0
			Bldg - General Question Needs Answers	75	4.4
			Bldg - Inspection Request	1	0
			Bldg - Permit Question Needs Answers	16	5.2
		Building Department		116	4.0
		Planning Department	Planning - Call Back Request	1	3.0
		Planning Department		1	3.0
	Planning and Building Department			117	3.9
	Project Independence	Project Independence	PI - Caregiver Support	1	3.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	3.0
			PI - Taxi Service	11	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		16	0.6
	Project Independence			16	0.6

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City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	10	1.0
			SWMA - Carting Complaints	1	0
			SWMA - Garbage Not Picked Up	4	3.0
		Solid Waste Management		15	1.5
	Solid Waste Management			15	1.5
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	84	0
		311 Call Center		84	0
		Supervisor's Office	SupV - Airplane	2	0
			SupV - Complaint - Other Employee	4	2.0
			SupV - Helicopter	1	0
			SupV - Helicopter Nassau	2	0
			SupV - Thank You from Constituent	8	0
			Supervisor's Office		17
		Supervisor's Office			101
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	3	0
			Town Clerk - Birth Certificate	228	0
			Town Clerk - Block Party Application	9	0
			Town Clerk - Codebook Supplement	2	0
			Town Clerk - Contracts & Bids	1	0
			Town Clerk - Death Certificate	104	0
			Town Clerk - Dog License	89	0
			Town Clerk - Domestic Partnership	1	0
			Town Clerk - Filming Permit	3	0
			Town Clerk - Fishing License	7	0
			Town Clerk - Hunting License	1	0
			Town Clerk - Liquor License	4	0
			Town Clerk - Marriage Certificate	36	0
			Town Clerk - Marriage License	80	0
			Town Clerk - Miscellaneous	55	0
			Town Clerk - Parking Restrictions Removal Request	10	0
			Town Clerk - Peddler License	5	0
			Town Clerk - Secondhand Dealer License	1	0
			Town Clerk - Solid Waste Management License	2	0
			Town Clerk - Taxi and Limousine License	5	0
			Town Clerk - Tow Truck License	11	0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Town Board Questions	1	0
			Town Clerk - Waterways	2	0
		Town Clerk		660	0
	Town Clerk			660	0
				1,361	1.1
Summary				5,628	1.0